Contributing

6

the

Realization

9

9

Sustainable

Society

Toyota Industries' Value Creation Process and Businesses

Using our resources and strengths as the foundation, we leverage synergies among businesses in our efforts to provide products and services that anticipate customers' needs, seek the growth of our businesses and meet the expectations of stakeholders.

Core Assets and **Strengths**

Human Resources

- Challenging spirit passed down since the time of its founding
- Human resources comprised of more than 60,000 employees possessing diverse strengths in respective business fields

Product Development & Manufacturing Capabilities

- Strengthening competitiveness through collaboration between the Materials Handling Equipment and automobile-related businesses
- Accumulation of knowledge thanks to involvement in the production of automobiles spanning from vehicle assembly to the development of key components
- ■Wide-ranging responsiveness and sustainable growth potential stemming from technologies in the development of engines and electrification
- ■World-leading quality and productivity based on the Toyota Production
- Globally stable production and supply capabilities of respective businesses

Global Network

- Global sales and service networks for materials handling equipment and other products
- Close collaboration with Toyota Group companies and carmakers around the world
- Business reinforcement and expansion in collaboration with partner companies through M&A and other schemes

Financial Foundation

- Sound financial foundation
- High rating bestowed by rating agencies (fund procurement capability)

Roles and Characteristics of Each Business

Materials Handling Equipment

Materials Handling Equipment

The Materials Handling Equipment Business develops, produces, sells and provides services for a broad range of products, from industrial vehicles centered around a full lineup of lift trucks (0.5- to 43-ton capacities) to materials handling systems. Lift trucks, which capture the top global market share*1, are delivered to customers around the world. In addition to the sale of lift trucks, we strive to meet a variety of

customer needs through sales financing and after-sales services. Production Sales (for users) After-sales services

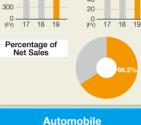
Logistics Solutions

Toyota Industries works closely with subsidiaries Bastian Solutions LLC and Vanderlande Industries Holding B.V. by leveraging each company's strengths to contribute to resolving customers' logistics issues through a combination of various equipment and systems

Sales (for users) After-sales services

Reach-type electric lift truck Low lift truck Simple AGV

Sorter automated storage handling



Materials Handling Equipment

Operating Profit

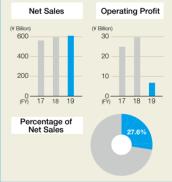
Net Sales

(¥ Billion) 1,500 -

1.200 -

900 -

600 -





Automobile

Engine

With its strengths as an industry leader in safety, the environment, quality, cost and delivery, the Vehicle Business produces the RAV4 for markets in and outside Japan.

In addition to diesel engines produced under a comprehensive structure ranging from planning and

development to production, we also produce gasoline engines.

Production Sales (for Toyota) After-sales services



Variable-displacement Fixed-displacement





Ring spinning frame









Car Air-Conditioning Compressor

Toyota Industries' car air-conditioning compressors are highly acclaimed in terms of their reliability at high operating speeds and quiet operation in addition to such excellent environmental performance features as compactness, light weight and fuel efficiency. The Car Air-Conditioning Compressor Business captures the world-leading market share in unit sales*1

such as hybrid vehicles.

Car Electronics

Production Sales (for automakers around the world) After-sales services

The Car Electronics Business develops and produces electronics products primarily for electrified vehicles

Production Sales (for automakers around the world) After-sales services

Sales (for Toyota) After-sales services

Textile Machinery

We undertake fully integrated operations from development and production to sales and after-sales services for spinning machines that spin twisted fiber bundles into yarn and weaving machines that weave spun yarn into fabrics. Our air-jet looms have captured the world-leading market share in terms of unit sales*

Sales (for users)

*1: Survey by Toyota Industries Corporation

Toyota Industries Report 2019

7