

# FY2014 Financial Results



# I. Financial Summary

# Financial Summary<FY2014>

1. Net sales increased by 24%, operating income increased by 40% Net sales, operating income, ordinary income and net income marked a record high

2. Revised up an annual dividend to 85 JPY per share

3. Forecast 5% increase in net sales and 7% increase in operating income for FY 2015

# Performance <FY2014>

(Billion yen)

	FY2013	FY2014	Change	
Net sales	1,615.2	2,007.8	392.6	24.3%
Operating income	77.0	107.6	30.6	39.7%
Ordinary income	86.8	138.1	51.3	59.1%
Net income	53.1	91.7	38.6	72.6%
Net income per share	¥170.36	¥292.76	¥122.40	_
Dividends per share	¥55	¥85	¥30	-
Year-end	¥30	¥50	¥20	_
Consolidated payout ratio	32.3%	29.0%	_	_

Both net sales and income increased

• The Materials handling equipment segment made the most contribution to overall performance, while the Vehicle and the Car air-conditioning compressor businesses and the Textile machinery segment resulted in good performance

• Revised the distribution of a year-end dividend from ¥35 per share to ¥50 per share

# Performance <FY2014>

	FY2013	FY2014	Change	
Capital Expenditures	89.4	109.4	20.0	22.4%
Depreciation	57.9	64.1	6.2	10.7%

¥/US\$	¥83	¥100	¥17	_
¥/Euro	¥107	¥134	¥27	-

- Capital expenditures increased mainly in the Car air-conditioning compressor business and the Materials
   handling equipment segment
- Depreciation increased with an increase of capital expenditures

## Performance <FY2014>

(Billion yen)

	As of March 31, 2013	As of March 31, 2014	Change	
Total assets	3,243.7	3,799.0	555.3	17.1%
Total net assets	1,524.9	1,829.3	304.4	20.0%
Total net assets per share	¥4,719.66	¥5,640.08	¥920.42	_
Equity ratio	45.4%	46.6%	_	_
Consolidated subsidiaries	217	215	(2)	_

• Total assets and total net assets increased due to an increase in market value of investment securities

# Segment Information <FY2014>

Net sales [Ope	et sales [Operating Income]							
	FY2013	FY2014	Change		Change Unit Sales		(Thousand units)	
Vehicle	356.7	467.0	110.3	30.9%		FY2013	FY2014	Change
Engine	216.7	202.5	(14.2)	(6.5%)	Vitz (Yaris)	155	120	(26)
Car air-conditioning compressor	228.1	275.7	47.6	20.9%	RAV4	112	129	86
Electoronics parts, foundry and othres	57.0	61.2	4.2	7.3% Mark	Mark X ZiO	2	1	(1)
Automoblie	858.6	1,006.6	148.0	17.2%	Vehicle	260	220	50
Adomobile	[ 29.4]	[ 35.1]	[ 5.7]			209	320	59
Materials handling	596.4	809.2	212.8	35.7%	Diesel	452	383	(69)
equipment	[ 38.7]	[ 58.0]	[ 19.3]		Gasoline	214	243	29
Logistics	93.0	95.3	2.3	2.5%	Engine	666	626	(40)
	[ 4.8]	[ 5.1]	[ 0.3]		5	000	020	(40)
Textile machinery	39.9	73.1	33.2	83.2%	Car air-conditioning	00 400	25 400	2.060
	[ 0.5]	[ 5.5]	[ 5.0]		compressor	23,420	20,480	2,060
Others	27.2	23.4	(3.8)	(13.6%)	Materials handling	105		
	[ 3.3]	[ 3.4]	[ 0.1]		equipment	185	199	14
Total	1,615.2	2,007.8	392.6	24.3%	Air-iet loom	4.0	0.0	47
	[ 77.0]	[ 107.6]	[ 30.6]			4.0	9.3	4./

• The Vehicle business : Unit sales increased by favorable sales of new models of RAV4

• The Car air-conditioning compressor business : Unit sales increased globally

• The Materials handling equipment segment : Made the most contribution to overall performance by an increase of unit sales and the inclusion of Cascade Corporation as a subsidiary

• The Textile Machinery segment : The sales of air-jet loom increased



# Change in Ordinary Income

Year-on-year Comparison (FY2013 full year and FY2014 full year)

			ni yen)
Increase in sales volume	21.2	Increase in labor cost	(9.9)
Cost reduction	16.1	Increase in research and	(7.3)
Positive impact of exchange	21.7	development expenses	
rate fluctuations		Increase in depreciation	(6.2)
Changes in the net amount of	20.7	Increase in expenses and	(5.0)
non-operating income and		others	
non-operating expenses			
Increases total	79.7	Decreases total	(28.4)
		Total Changes in Ordinary income	51.3

• Net sales increased due mainly to an increase of unit sales of the Automobile and the Materials handling equipment segments

• Labor cost and research and development expenses increased because of aggressive business initiatives

# Performance <FY2015 Forecast>

	FY2014	FY2015	Change	
Net sales	2,007.8	2,100.0	92.2	4.6%
Operating income	107.6	115.0	7.4	6.8%
Ordinary income	138.1	148.0	9.9	7.1%
Net income	91.7	100.0	8.3	9.0%
Net income per share	¥292.76	¥318.74	¥25.98	_
Dividends per share	¥85	¥90	¥5	_
Year-end	¥50	¥45	(¥5)	_
Consolidated payout ratio	29.0%	28.2%	_	_

# Performance <FY2014 Forecast>

	FY2013	FY2014	Chan	ige
Capital Expenditures	109.4	115.0	5.6	5.0%
Depreciation	64.1	69.0	4.9	7.6%

¥/US\$	¥100	¥100	¥0	_
¥/Euro	¥134	¥135	¥1	_

# Segment Information <FY2015 Forecast>

#### **Net sales** [Operating Income]

	FY2014	FY2015	Change	
Vehicle	467.0	472.0	5.0	1.1%
Engine	202.5	184.0	(18.5)	(9.2%)
Car air-conditioning compressor	275.7	310.0	34.3	12.4%
Electoronics parts, foundry and othres	61.2	69.0	7.8	12.6%
	1,006.6	1,035.0	28.4	2.8%
Adomobile	[ 35.1]			
Materials handling	809.2	880.0	70.8	8.7%
equipment	[ 58.0]			
	95.3	100.0	4.7	4.9%
	[ 5.1]			
Textile machinery	73.1	60.0	(13.1)	(17.9%)
	[ 5.5]			
Others	23.4	25.0	1.6	6.4%
	[ 3.4]			
Total	2,007.8	2,100.0	92.2	4.6%
	[ 107.6]			

# Segment Information <FY2015 Forecast>

## **Unit Sales**

(Thousand units)

	FY2014	FY2015	Change
Vitz (Yaris)	129	117	(12)
RAV4	198	208	10
Mark X ZiO	1	—	(1)
Vehicle	328	325	(3)
Diesel	383	348	(35)
Gasoline	243	212	(31)
Engine	626	560	(66)
Car air-conditioning compressor	25,480	30,000	4,520
Materials handling equipment	199	215	16
Air-jet loom	9.3	5.5	(3.8)

# Change in Ordinary Income

Year-on-year Comparison (FY2014 full year and FY2015 full year forecast)

Cost reduction	17.0	Increase in labor cost	(10.0)
Increase in sales volume	14.0	Increase in depreciation	(4.9)
Changes in the net amount of	2.5	Increase in raw material cost	(2.0)
non-operating income and		Increase in expenses and others	(6.7)
non-operating expenses			
Increases total	33.5	Decreases total	(23.6)
		Total Changes in Ordinary income	9.9

# I Our Business Initiatives toward medium term growth

Solution	Materials Handling Equipment
Key Components	Car air- conditioning Compressor

#### Solution / Materials Handling Equipment

## Our initiatives toward the expansion of value chain

Development	Production	Sales	Service
Global module structure	Highly efficient production based on TPS	Develop optimum sales network in each region • Integrate distribution channels Make distributors into subsidiaries	Strengthen service capability < Developed countries > • Improve levels of customer service by utilizing strengthened
<ul> <li>Promote product development centered on 3E fields</li> <li>Improve environmental performance of electric lift trucks</li> <li>Meet tougher emission regulations of internal- combustion lift trucks</li> </ul>	Establish global production and supply structures	Sales activities appealing cost advantage of the whole life cycle of the products	<pre>&lt; Emerging countries &gt;     Deploy training programs     for service trainers</pre>
	Increase local procurement ratio	Strengthen leasing and rental business	in each country <ul> <li>Enhance service training</li> <li>Establish sales/service companies</li> </ul>

## Product development centered on 3Es

## 1. Electric lift truck

1) Improving environmental performance of electric lift trucks by cooperating with the Electronics Division

0.9 to 1.8 ton Electric Reach Truck (GENEO-R) started production in Jul. 2012 0.7 to 1.5 ton High-pick Lift started production in Jan. 2013

- Differentiated our products in the field of software by improving the performance of controllers, one of the functional components
- Realized longer continuous operation by 10%
- 2) Developing products for Europe under the initiative of our local subsidiaries
  - 2.0 to 3.5 ton Electric Lift Truck (Traigo 80) started production in Jul. 2013 in Italy
    - Improved electricity efficiency by 20%
    - Improving work efficiency by smooth acceleration and expanded front view





# ソリューション/産業車両

Product development centered on 3Es

### 2. Internal-combustion lift truck

Meeting tougher exhaust emission regulations by cooperating with the Engine division



3.5- to 8.0-ton	<ul> <li>Equipped with our new 1KD diesel engine and turb</li> <li>➢ Meeting exhaust emissions regulations without diesel particulate filter</li> <li>➢ Improved fuel efficiency by up to 30%</li> </ul>	ocharger
North America	Equipped with our new 1FS gas/gasoline engine > Improved fuel efficiency by up to 20%	3.5- to 8.0-ton Internal-combustion lift truck
<ul> <li>1.5- to 3.2-ton</li> <li>North America</li> <li>Equipped with our new 1ZS diesel engine and turbocharger</li> <li>Meeting exhaust emissions regulations without diesel particulate filter</li> <li>Improved fuel efficiency by up to 25%</li> </ul>		

 $\Rightarrow$  Expanding production bases

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Establishing Global Production and Supply Structures

- 1. In developed countries, already established production bases near our customers
- 2. To emerging countries, changed the supply bases from Japan to the optimal bases sequentially since May 2010

To ALOMA\* : supply from China To Brazil : supply from the U.S. To Russia : supply from Europe

(Previously supplied from Japan)

Reducing delivery lead-time and transportation cost

\*: Asia, Latin America, Oceania, Middle East, Africa

#### 3. Established a new plant in Brazil

- Commenced production of 1.8- to 3.0-ton internal-combustion lift trucks with great market needs in Oct. 2013
- Improving local procurement ratio

## Establishing Global Production and Supply Structures

#### 4. Expanded production capabilities of a plant in China

- Completed to relocate and expand production capabilities in Jun. 2013
- Expanding production models



#### 5. Producing major functional components in optimum countries

Commenced production of motors for electric lift trucks in Vietnam in Apr. 2012

- Expanding BT electric lift trucks equipped with these motors in addition to Toyota electric lift trucks
- Improving the appeal of products and price competitiveness by increasing the number of electric lift trucks equipped with these motors

## Upgrading Sales and Service Capabilities

#### 1. Regional Initiatives

Implementing appropriate measures for each region, such as integration of distribution channels and acquisition of the ownership of distributors

### 1) Europe

(1) In Jan. 2013, completed to integrate separately operated sales channels for TOYOTA- and BT-brand lift trucks throughout Europe

(2) Established a sales company in Russia (Launched operation in Apr. 2014) Upgrading sales capabilities in the large and growing Russian market

## 2) North America

- (1) Acquiring key dealerships based on the premise of meeting TICO's and distributor owners' needs
- (2) Continuing to enhance response to key-account business together with TOYOTA- and Raymond-brand lift trucks



#### Solution / Materials Handling Equipment

# Upgrading Sales and Service Capabilities

#### 1. Regional Initiatives

## 3) ALOMA and China

- (1) Appealing economic advantage of a lifecycle of products backed by excellent products and service quality in sales expansion activities
- (2) Strengthening service capabilities by continuing service technician training programs at Global Training Center



**Global Training Center** 



#### (3) Strengthening the efforts of upgrading sales and service capabilities in every region

- Providing training for sales and service trainers of our dealers
- Improving capabilities of persons in charge of maintenance
- Creating tools for appealing service capabilities

## Upgrading Sales and Service Capabilities

**1. Regional Initiatives** 

#### 4) Japan

- Strengthening sales expansion activities to new customers and large customers in every industry sector and appealing optimal logistics efficiency combining hardware (material handling systems) and software (logistics improvements)
- (2) Further improving customer satisfaction by quick and fine support, utilizing our sales and service networks throughout Japan
- (3) Held the TMHJ Service Skills Contest aimed at improving the level of service of dealers



Upgrading Sales and Service Capabilities

2. Strengthening leasing and rental business

In Jun. 2013, established leasing and rental business bases in Mexico and France Expanding sales measures to meet customers' needs

- Responding to a wide range of customers' needs by strengthening leasing and rental business, together with sales and services
- Serving customers in all regions by utilizing our global sales and service networks
- increasing customer satisfaction throughout the product lifecycle, including stages of purchase, maintenance and replacement
- Further strengthening the response to customers' needs by our own

#### Solution / Materials Handling Equipment

#### Further expansion of sales



# I. Our Business Initiatives toward medium term growth

Solution	Materials Handling Equipment
Key Components	Car air-conditioning Compressor



## Product development centered on 3Es

1. Appropriately responding to a broader range of customers' needs both in emerging countries and developed countries





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### **YST Profile**

- 1. Name : Yantai Shougang TD Automotive Compressor Co., Ltd.
- 2. Location : Yantai City, Shandong Province, (Thousand units) People's Republic of China 3,000 Production Units)
- 3. Start of operations : December 2013
- 4. Investment : 3.68 billion yen
- 5. Ownership : Toyota Industries Corporation: 50.1% <sup>0</sup> Shougang Group: 29.9% <sup>20<sup>-</sup></sup> DENSO (China) Investment Co., Ltd.: 20.0%
- 6. Main customers :Toyota Motors, Honda, Benz, Volkswagen, local automakers in China





## A global initiative to enhance manufacturing capabilities Promoting GTCC (Global Training Center of Compressor)

1. Background

Due to the growing market outside Japan as well as the needs of local production, overseas production is increasing

It is important to maintain and enhance quality at our production bases around the world



#### **2. Aim**

- 1) Develop core human resources at overseas production bases to manufacture high-quality products worldwide
- 2) Improve Japanese staff skills to train manufacturing personnel at overseas production bases

#### 3. Content

Teaching technical skills and instilling our thinking on manufacturing in manufacturing personnel from overseas production bases at a production base in Japan that serves as a mother plant

 Manufacturing personnel from the US, China and Indonesia attended GTCC

Strengthening the activities of GTCC





#### **TOYOTA** TOYOTA INDUSTRIES CORPORATION 32/34

#### Advantages of our Car Air-Conditioning Compressor Business

	<ul> <li>Keep and further high-quality at every stage</li> <li>Achieve the best quality during every process, from procurement to product shipment</li> </ul>
Quality	Aluminum die casting technology enhance the reliability of our car air-conditioning compressors
	<ul> <li>Keep production engineering know-how in a "black box"</li> <li>➢ Develop main production facilities in-house</li> </ul>
	Global Production and Supply Structures
	Respond appropriately to the supply needs of automakers in Japan and around the world
Production and Supply	Enhance manufacturing capabilities of overseas production bases through various efforts such as GTCC
Cuppiy	Flexibility to fluctuations in production
	Increase compact production lines
Sales	Technical sales and technical support near automakers
and Support	Provide technical sales and support in North America, Europe, China and Brazil



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