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## Results of the Environmental Report Questionnaire 2001

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We value the opinions and thoughts of our readers. We take into consideration the view of our readers to create a better report with a broader range of information. These are just some of the viewpoints and thoughts we received regarding our Environmental Report 2001.

### Points that Were Praised

- "Toyota Industries' active involvement in environmental conservation backed by its environmental management system."
- "Disclosure of soil and underground water remediation activities."
- "Getting an understanding of Toyota Industries' business and environmental activities cleared away the uncertainties I had thus far."
- "Easy to understand as the report contains many graphs and pictures."

### Points to Be Improved

- "More concrete information on activities and results related to PRTR and waste."
- "Environmental aspects could be made clearer by clarifying mass balance."
- "Fortifying development of environmentally conscious products by aiming for better environmental management."
- "Information on activities by division makes it easy to understand what is going on at each plant or office but the information also contains data on production activities and product development, making it difficult for the average person to understand."
- "Does not really show how Toyota Industries is going about environmentally preferable purchasing."
- "The report would have more impact if the company included more information on its unique activities or featured specific topics."

## In Conclusion

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Thank you for reading Toyota Industries Corporation's Environmental Report 2002.

In creating this report, we took into mind the opinions we received from those who read our 2001 report. We reviewed the report's structure and content, and expanded coverage of our environmental accounting activities.

In addition, we enhanced our disclosure of data pertaining to our environmental conservation activities. We plan to continue to improve the content of our report by focusing on the opinions of our readers. In order to report our environmental conservation activities to a wide audience, we aim to continue publishing our environmental report. The next edition is scheduled for release in July 2003.

We have enclosed a questionnaire with this report and invite you to complete it. We value our readers' opinions and take them into consideration when creating future environmental reports and in our environmental activities.

Please refer to our environmental Web site for more information on our activities.

URL: <http://www.toyota-industries.com/environment/>

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